

2014 INTERNATIONAL SWEETENER COLLOQUIUM



SWEETENERS AND CONSUMER TRENDS

Presented by Lynn Dornblaser, Director, Innovation & Insight, Mintel Group

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We inform more than 5,000 businesses worldwide



Today's presentation





First, a look at what consumers have to say about sweeteners and health

Then discussion of **sweetener use** we see out there in the market

And I'll finish with some thoughts for the future



About sugar, but also about health in general

Plethora of choice

 Consumers can choose the product that has the sweetener they want, from the classics to today's newer, more natural choices. It's hard to keep up!

You name the claim—and function

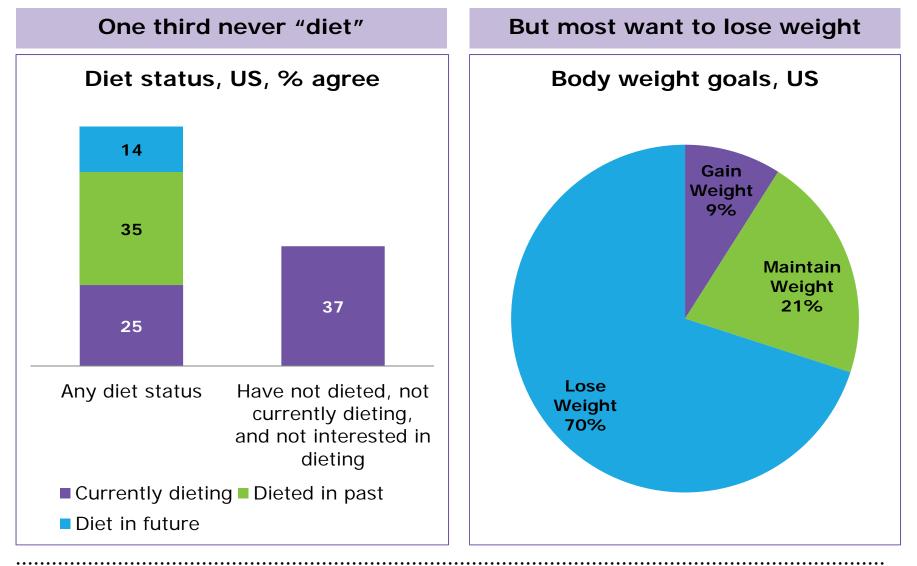
 Both consumers and manufacturers have more choice today, and can better able tailor the sweetener to the purpose. And companies are adding in benefits to table sweeteners, too, for even more choice

And then there's sugar . . .

 It doesn't necessarily illicit negative responses like it used to, although consumers do want to limit it—for a variety of reasons

Consumers want to be healthy, but don't do much

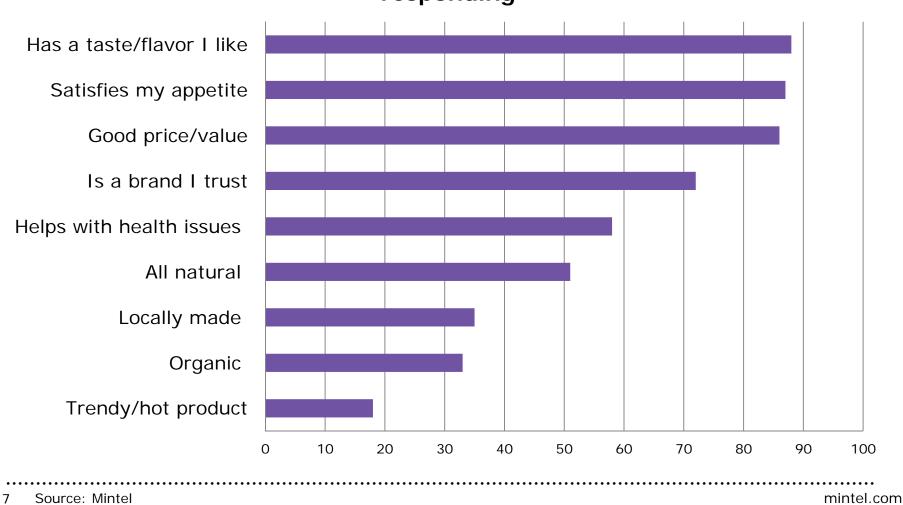




6 Source: Mintel

Here's what's really important to them

Flavor-the most important attribute



Food characteristics that matter to consumers, % responding



Why they diet: To lose weight



Although general health is also important

100 90 80 70 60 50 40 30 20 10 0 18-24 25 - 3435-44 45-54 55-64 65 +To lose weight For general health/wellness To prevent/control high blood pressure To prevent/control diabetes To prevent/control heart problems

Why consumers say they diet, USA, by age group, in %

8 Source: Mintel

Consumers understand the idea of moderation

They know what they should do

92%

• US consumers who say that living a healthy lifestyle is all about moderation

Staying well and eating healthy

- 73% of women and 61% of men say they eat healthy food to stay well
- 51% of women and 41% of men say they eat healthy food to feel better throughout the day

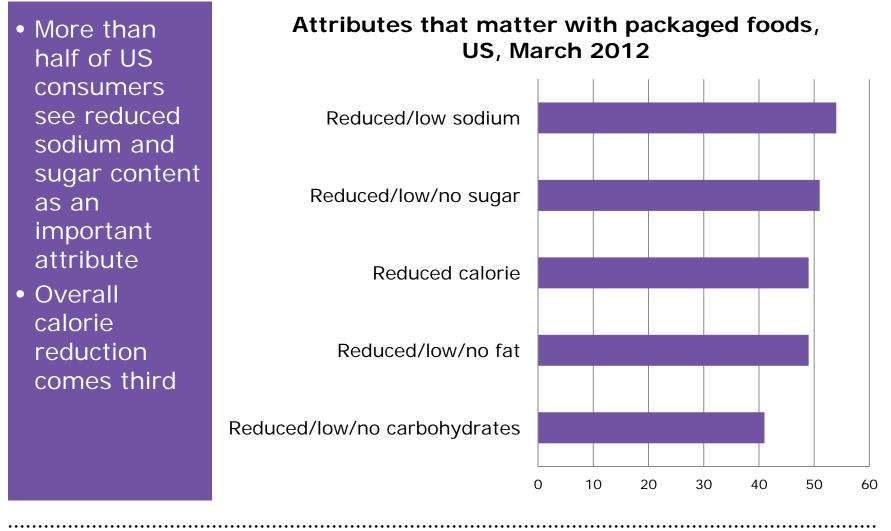
But they struggle

 Although consumers know that they need to attend to their health, they often struggle with it, as the rising levels of obesity indicate



What concerns consumers: Sodium and sugar

More than calories, consumers focus on salt and sugar



10 Source: Mintel

mintel.com

For beverages, it's about "natural" and calories

They say they are looking for what's good for them

 Good nutrition is tops, followed by less of some of the "bad" things, including ALL types of sweeteners

Insight: Consumers SAY they want healthy; we know they want taste, too

Attributes that influence beverage purchases, US, % responding

Good source of specific nutrients No high fructose corn syrup All natural Low, no, or reduced sugar No artificial sweeteners Contains antioxidants Organic Low, no, or reduced carbs GMO free Functional health claims Allergen labels None of the above

US, % responding

20

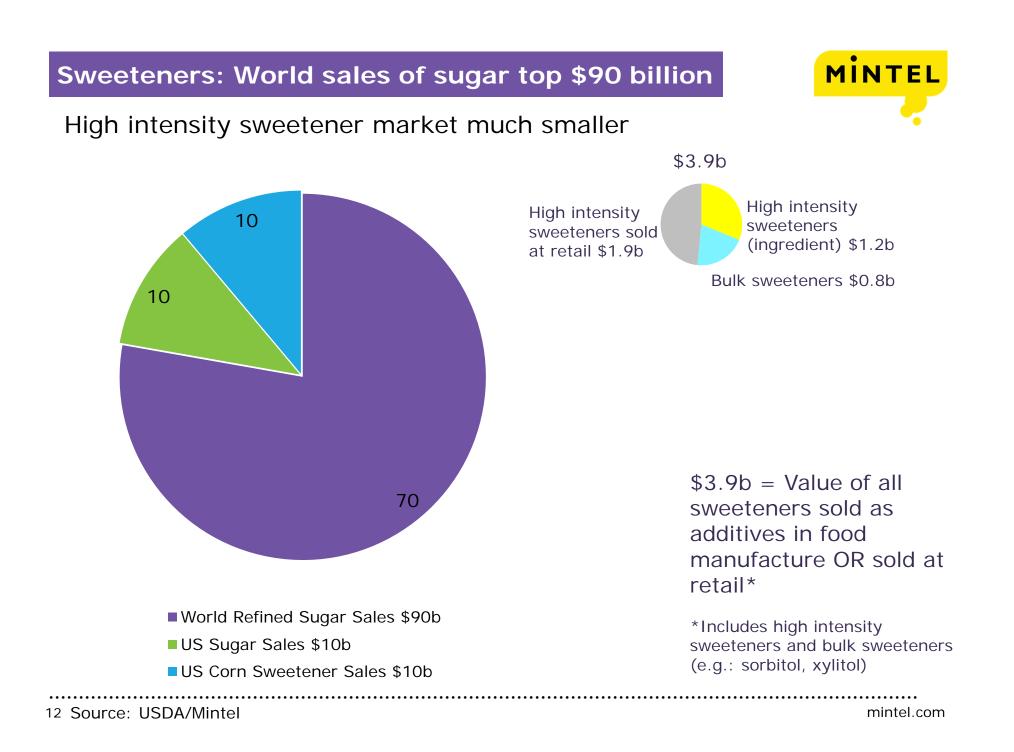
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11 Source: Mintel

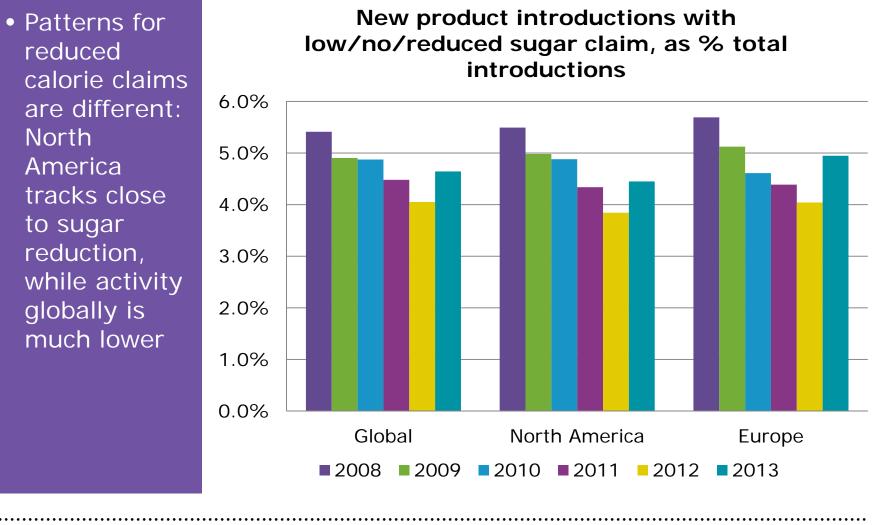
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Clearly, 2013 was the year of sugar reduction



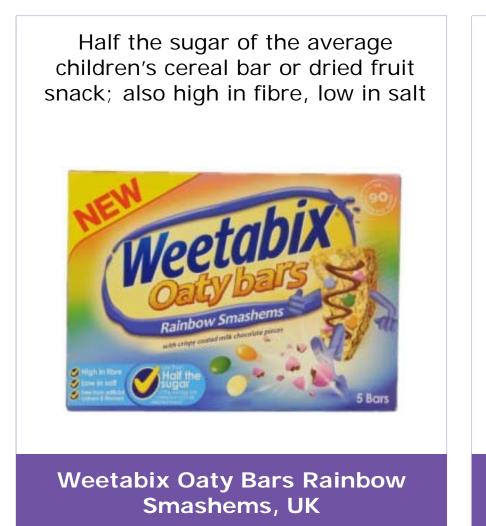
13 Source: Mintel

Reduced-sugar items	bear various claims	MINTEL
No added sugar	High intensity sweetener blend	Barley malt as healthy sweetener
New! Elberge Biseapple purée suite BROBILAL FRIDIS	NIGHT BUD	
Libby's Fruitality Pineapple Puree with Pineapple Tropical Fruits, USA	Nestlé Coffee-Mate Sugar Free Pumpkin Spice Creamer, USA	Uncle Sam Supergrains Rye & Hemp Cereal

.....

Kid's snacks: Key focus for sugar reduction

Companies communicate benefits in many ways



23% less sugar than other kid's bars, 20% less saturated fat, and 20% less sodium



Quaker Chewy oat bars, Mexico

Reformulation: Less sugar, more goodness



Nestlé Lion breakfast cereal



Less than 9g sugar per 30g serving (reduced from 35.2g to 28.8g sugars per 100g); promotes calcium and wholegrain content, and full taste Zott Monte milk dessert with chocolate & hazelnuts



Reformulated, now has 30% less sugar and no sweeteners; recipe uses more whole milk, less sugar (reduced from 13.7g to 9.2g per 100g)

But reformulation can be a complex issue...



Ovomaltine malt drink powder



Sugar content reduced in 2008, again in 2012; now has 44% more cocoa and 35% less refined white sugar than the previous variety Tesco Light Choices... Sweet & Sour Cooking Sauce



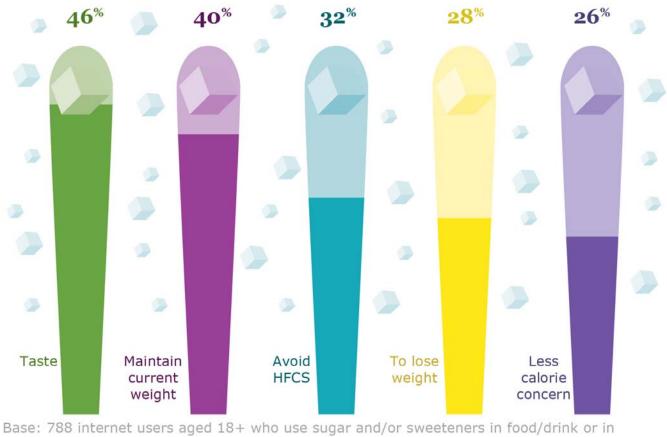
Reformulated with an improved recipe; now contains more pineapple juice and sucrose, 8.7g sugars vs 12.8g, but 0.6g total fat versus 0.1g

Consumers choose table sweeteners for taste



Maintaining weight is a close second

REASONS FOR USING LOW-/NO-CALORIE SUGAR SUBSTITUTES , JULY 2013



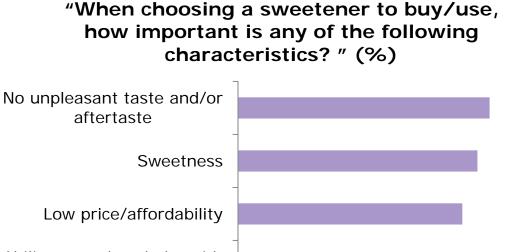
Base: 788 internet users aged 18+ who use sugar and/or sweeteners in food/drink or in cooking/baking SOURCE: MINTEL

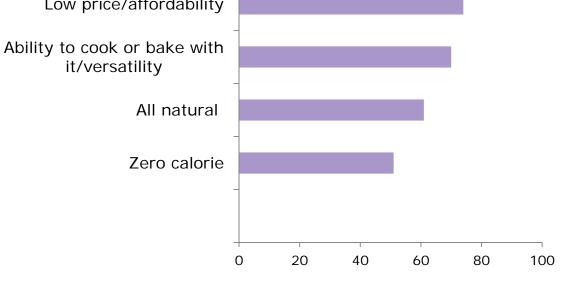
18 Source: Mintel

And having no aftertaste is essential

But note that 74% look for affordability, too

- Perhaps consumers have been burned by some table sweeteners that have had an aftertaste, which would explain why that ranks higher than sweetness
- Naturalness is less important, but still a significant issue





19 Source: Mintel

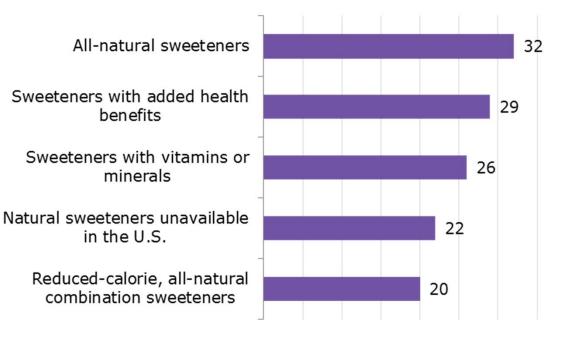


Fewer consumers actively seek out naturalness

And some say they are interested in very new types

- About a third of consumers are interested in allnatural table sweeteners, with fewer consumers looking for other types of benefits
- That some are interested in more unusual types may indicate potential in the market

Interest in specific types of sweeteners



20 Source: Mintel

mintel.com

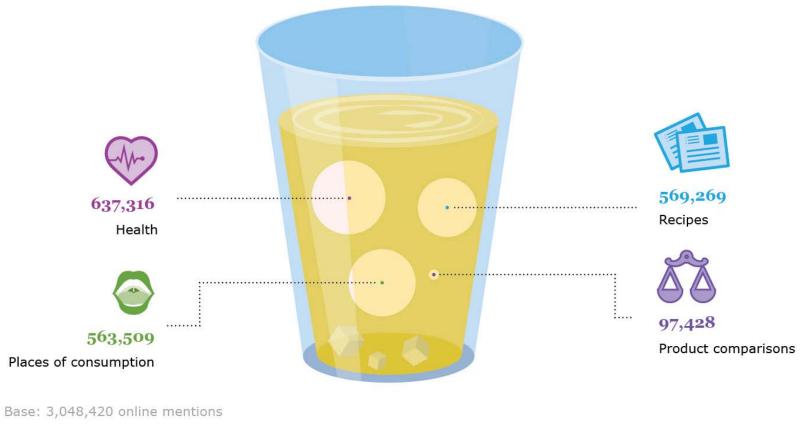


Consumers use social media to talk sweeteners



Health and recipes drive the kinds of conversations

TYPES OF CONVERSATIONS AROUND SELECTED SUGAR AND SWEETENER BRANDS, AUG. 2, 2012-AUG. 1, 2013



SOURCE: MINTEL/INFEGY

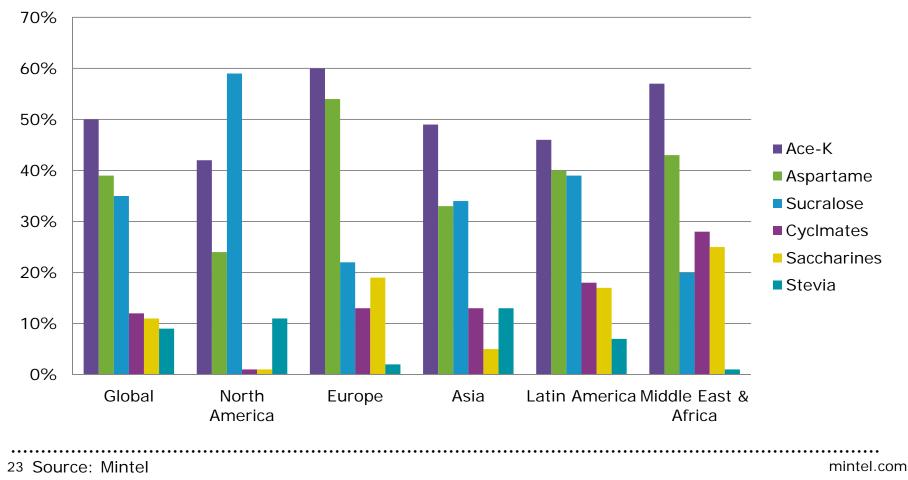
22 Source: Mintel

High intensity sweetener use differs by region



North America is driven by sucralose

Percent of food & beverage introductions with various types of high-intensity sweeteners, global and by region, 2001-2013





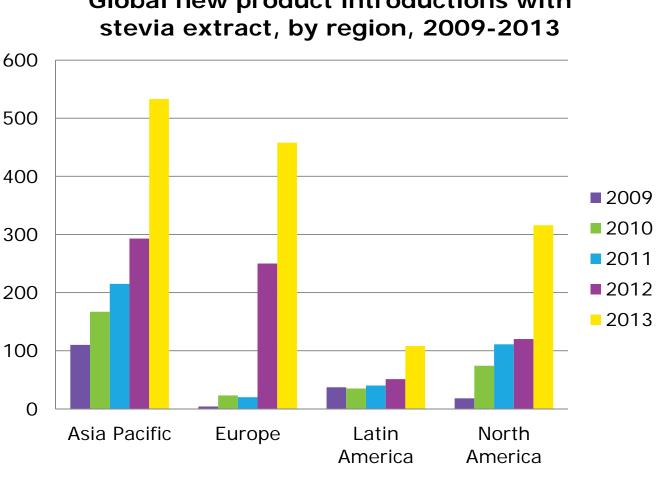
24 Source: Mintel



The big story: Stevia in Europe

Growth in intros driven by Europe in last 18 months

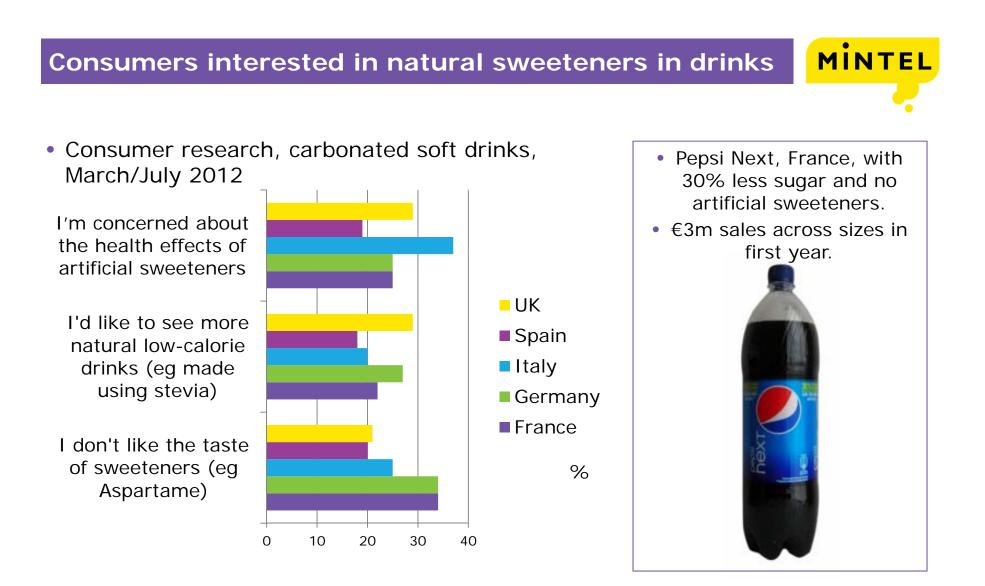
 Launches of products with stevia grew in 2013 globally, but Europe has shown the greatest increase in the last two years, as stevia became approved for use



Global new product introductions with

26 Source: Mintel

mintel.com



1 in 4 consumers are concerned about the health effects of artificial sweeteners and would like to see more natural low-calorie drinks

27 Source: Mintel

Stevia develops in more categories in Europe

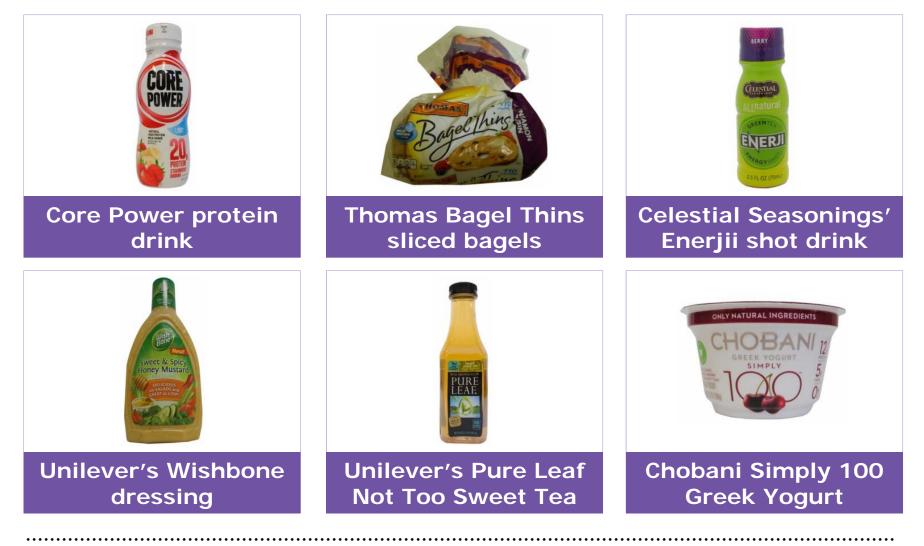
Moves into everyday consumption, family use



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And moves into new areas in the US

From a mix of large and small companies

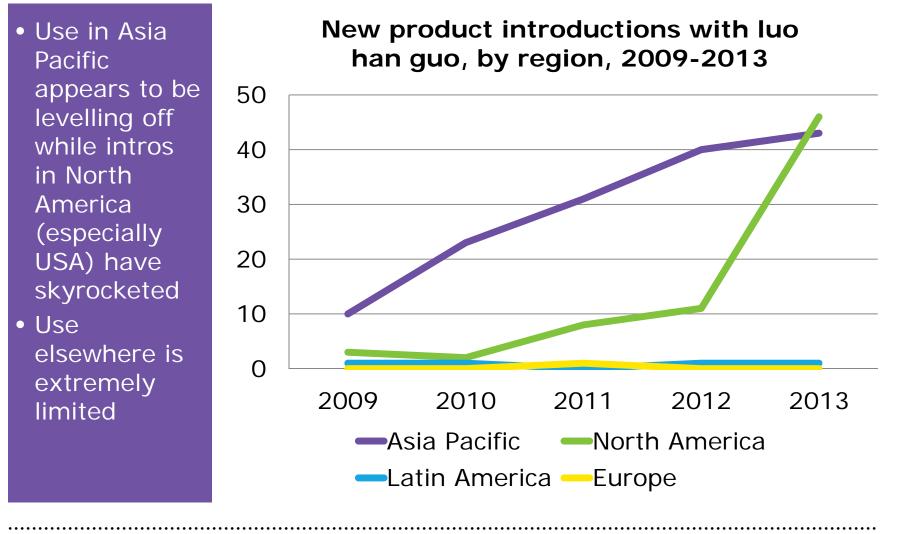




Monk fruit (luo han guo) is far less common

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But use is growing, especially in North America



31 Source: Mintel





The perils of reduction

Consumers think less sugar means less taste and enjoyment, and they are concerned about the taste (or aftertaste) of some high-intensity sweeteners

Blends and new types For this reason, we should continue to see more blends and development of new varieties from around the world

Also—can unique sugar varieties have the same cache as sea salt?

Reduction not elimination Consumers aren't scared of sugar, they're only scared of too much sugar, so offer a meaningful reduction without sacrificing taste



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